Accessibility

At the Hotel

The Sheraton Gunter is an old (by Texas standards) hotel with lots of oddities that come with retro-fitted spaces. It is ADA compliant, the elevators are fairly efficient, and spaces that seem inaccessible have alternate access. For example, on the second floor mezzanine, there is a women’s bathroom that has a step up but on the other side of that mezzanine another women’s bathroom is accessible. On the third floor, the Alamo Room seems to require going up two or three steps, but if one goes back past the elevators, turns left down the corridor and then left again past the bathrooms, there is a ramp into the Alamo Room. Hotel staff and ChLA representatives are always happy to help in any way.

On the River Walk

The River Walk also has its quirks. There are a number of elevators and a few ramps from street level to the Walk. For information and maps, check the City of San Antonio River Walks and Accessibility (http://www.sanantonio.gov/DAO/Publications-and-Maps/River-Walk-Maps-and-Accessibility). For the socializing part of the River Walk, the River Bend map is what you want. For a less frenzied strolling, check out either the Museum Reach River Walk map or the North Reach River Walk map. See below for a slightly modified version of the River Bend map to go with our directions.
More specifically:
From the Gunter, the nearest elevator is a half a block west on Houston. From the entrance by Market on Houston restaurant, turn right, cross N St. Mary’s, then cross Houston. Keep going right/west past Acenar’s Mexican restaurant—the public elevator is tucked in the side of that building. Once down on the River Walk level, to access the River Bend with restaurants, turn left. To access the North Reach, turn right.

If your goal is the stretch of the River Walk with many restaurants (Boudros, Rio Rio, etc), then the best bet is to exit the Gunter onto Houston from the entrance by Market on Houston, turn right and then go left, heading down/south on St. Mary’s, staying on the left hand side of the street. At Crockett, turn left, staying again on the left side of the street—there is an elevator across from the Aztec Theater/Mokara Hotel and Spa that will get you on the useful side of the River Walk for many restaurants.